

## Delaware County 911 Board Minutes

July 26, 2016

### Delaware County Commissioner's Meeting Room

In attendance: Director Patrick Brandt, Trustee Charles Miley, Chief Jeff Wilson, Delaware City Manager Tom Homan, Sheriff Russ Martin, Asst. Chief Pichert, Chief Gary Vest, Kevin Savage, Chief Honeycutt, Chief Mike Schuiling, and Sheila Perin

Pledge of Allegiance – meeting called to order at 2:06 pm by Chief Wilson

1. Public Comment – no public comment.
2. Chief Wilson asked for a motion to approve the minutes from June 7, 2016 and July 7, 2016. Chief Schuiling made a motion to approve the minutes; Trustee Miley seconded the motion. Motion carried.
3. Director's Report:

ASAP (alarms) project is complete. It is up and running with Vector Security. Our plan is to go live on August 10<sup>th</sup>. We anticipate this will help us increase dispatch times and received fire & burglar alarms. Quality improvement – have adequate info in EMD software. Met with staff. 8% of the calls and broke them up for TC to review. Fully staffed. Mr. Brandt reported 3 more people have been hired for dispatch and they are currently in training. The new medical director, Ashish Panchal, is on board. He is the same medical director that EMS is using. He is currently reviewing EMD info Stats: comparing numbers from 2015 there were 554,000 push to talks and increased one busy. Average talk time is 8 seconds which is an improvement from 10 seconds. Call volume on 911; 4:00 pm is the busiest hour with 4 am as the slowest. Busiest day is Friday, slowest day is Sunday. In reference to radio system, there is a meeting with the state MARCS and COIRS next week to look at other alternatives. City of Columbus police have switched to new 800 system. City fire (Columbus will switch over next month). Sheriff Martin added the 2-call verification with hopes to reduce false alarms. Have only seen a minimal decrease. Was hoping for better results. 112 calls for service at the new Tanger outlet.

### **Committee Reports:**

**Technical Committee** – no report.

**Standards and Protocols** – no report

**Administrative** -- Mr. Homan reported on the admin committee meeting and a unanimous recommendation for the .45 renewal with a .18 increase. This is due to the needs of the system and an area of the county in need of a tower. He feels the figures recommended to the county commissioners will sufficiently fund the 911 system. Chief Wilson explained there is money in the budget to do this properly for this tower. The biggest concern is making sure we have the right solution for this problem. Renewal plus has Auditor's Kaitsa's figures in there along with new construction in the next 5 years. The committee worked hard to find the right solution so

the center is properly staffed and the correct equipment is being utilized and communication is how it needs to be. Mr. Brandt met with Motorola yesterday and is also meeting with the state of Ohio. The easier solution could be sooner than later. Quote back from Motorola within 30-60 days. 60 days max. Chief Wilson recommended the technical committee get involved in this solution.

Mr. Homan made a motion to accept the recommendation of the administrative committee board for the .45 renewal with a .18 increase. Chief Honeycutt approved the motion; Trustee Miley seconded. Motion carried unanimously. Commissioner Merrell abstained. The recommendation will be made to the county commissioners in two resolutions on Thursday, July 28.

4. **Old Business**

5. **New Business**

Mr. Homan suggested that immediately following commissioner session on Thursday, a working group meet including law enforcement and fire personnel. Chief Wilson stresses the importance of using correct information in presenting this levy to the public. He also reported that the meeting originally scheduled for August 2 has been cancelled and the next meeting will be held the first Tuesday in October 4, 2016.

Item of necessity is the first one presented at session.

With no further business to discuss, Chief Vest made a motion to adjourn; Trustee Miley seconded. The meeting was adjourned at 2:27 pm.